

# Customer Notification

B-CN-113-CN Rev A

06/14/2018

**SUBJECT:** Discontinuation of Reinforced Soft Start Variants

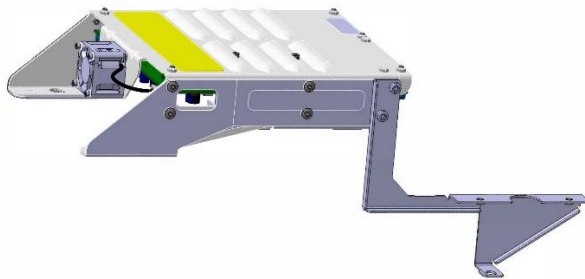
## 客户通知

**主题：停用带加固件的软启动板型号**

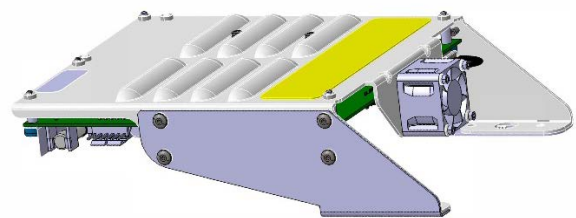
### Purpose 目的

The purpose of this document is to notify customers that effective immediately, Danfoss Turbocor is no longer providing a variant of the soft start having special reinforcement. This version of soft start is an older support configuration used in some specialty applications. **It has been determined that the current design of the soft start does not require any additional special reinforcement.**

本公告旨在通知客户丹佛斯天磁（Turbocor）不再提供具有特殊加固件的软启动板型号，此决定已经生效。此种型号的软启动板是针对一些特定应用的老式支持配置。丹佛斯认为，目前的软启动板设计已经不需要任何额外的特殊加固件。



**Reinforced Soft Start**  
带加固件的软启动板



**Soft Start Without Reinforcement**  
不带加固件的软启动板

All affected spare part kits and some legacy compressor part numbers which included the reinforced version of the soft start are being discontinued. Any legacy compressor part numbers which are still available in a customer's price guide can still be ordered; however, they will have the standard soft start included as opposed to the reinforced variant.

所有受到影响的备件套件以及一些包括加固型软启动板的遗留压缩机零件号将停止使用。仍然出现在客户价格指南中的所有遗留压缩机零件号仍然可以订购；不过，这些产品配备的是标准的软启动板，而不是加固型的软启动板。

## Affected Compressors/Components 受到影响的压缩机/组件

The compressors and spare part kits affected are listed in the table below:  
下表列出了受到影响的压缩机和备件套件：

Compressor PN 压缩机零件号	Model Type/Description 型号/说明	Voltage Package 电压范围
110002-RF	TT300W-60TR-460-480V-60Hz	460V / 60Hz
110003-RF	TT300W-70TR-460-480V-60Hz	460V / 60Hz
110004-RF	TT300W-80TR-460-480V-60Hz	460V / 60Hz
100020-6	KIT_MODULE SOFT START, REINFORCED UPGRADE (400V)	400V
100020-7	KIT_MODULE SOFT START, REINFORCED UPGRADE (460V)	460V
100020-15	KIT_MODULE SOFT START, REINFORCED UPGRADE (460V)	400V
100020-16	KIT_MODULE SOFT START, REINFORCED UPGRADE (460V)	480V

## Action Required 需要采取的行动

Customers should reference the current version of the spare parts guide in order to identify the appropriate replacement soft start kit, including replacement of any previously installed soft start kit having special reinforcement. Any affected legacy compressor part number which had used one of the discontinued soft starts has been replaced with a standard soft start and can still be ordered.

客户应当参考最新版本的备件指南，以确定适当的替换软启动板套件，包括替换之前安装的所有带特殊加固件的软启动板套件。所有包含某种已停用软启动板并因此受到影响的遗留压缩机零件号都已经采用标准软启动板进行了替换，并且仍然能够订购。

## Need Assistance 需要帮助

For further questions, please contact your Key Account Manager or our Product Support Group at [turbocor.ps.na@danfoss.com](mailto:turbocor.ps.na@danfoss.com) or [eu.support@danfoss.com](mailto:eu.support@danfoss.com) for inquiries within Europe.

如果您有任何问题，请联系您的大客户经理或是我们的产品支持小组，联系方式为 [turbocor.ps.na@danfoss.com](mailto:turbocor.ps.na@danfoss.com) 或 [eu.support@danfoss.com](mailto:eu.support@danfoss.com)（欧洲范围内的咨询）。